Hardware Specifications

Suggested Hardware Requirements for Optimal Performance

Software That Saves Lives

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- A fully integrated, single platform for CAD, Mobile, RMS, Field Reporting, Civil and Corrections Management and EMS Patient Care Reporting

- Proven and reliable solutions that meet the requirements of any small-to-medium sized agency

- Affordable, yet advanced technology that offers fast deployments and low impact upgrades

- Cross Agency Data Sharing for interoperability

Imc Solutions Office
13 Centennial Drive
North Grafton, MA 01536
ph: (508) 839-6445
fax: (508) 839-2354
www.tritech.com

These requirements are for a pc running only Imc software, specifications may need to be increased for additional software. Based on an agency's short and long term requirements, the number of workstations we recommend will vary.

The hardware recommended is determined by the volume of calls, arrests, incidents, warrants, citations and accident reports taken during the course of a year and projects that volume over a five year period. Larger agencies may require us to give a custom recommended configuration/capacity for hardware.

Due to the sometimes rapid changes in technology we cannot recommend a specific processor speed. Our suggestion is to review processor offerings of a large reputable hardware vendor for a processor speed that is 1 or 2 steps down from the top of the line processor. This will allow for growth of the Imc Solutions software and not overtax the departments' budgets.

CENTRAL PROCESSOR (SERVER) AND WORKSTATIONS (CLIENT)

The server is used to store the agency's database while each workstation has its own memory, which is used to request data, process the data and send it back to the server. Since each workstation has its own microprocessor, the system is not constrained by one workstation performing a dispatch function while another performs a graphical task (such as displaying a site plan).

These simultaneous diverse tasks would not affect the performance of the network as it would if all these activities were performed on a mainframe or minicomputer simultaneously. This solution also protects an agency's initial investment by using any computer or computer peripheral in the network. As an example, if the department should choose to purchase a technically superior server, then the original server may be integrated into the network as a workstation. With this flexibility a department is able to affordably stay abreast of technology. The workstation operating systems that support this method include Windows XP Professional and Windows Vista Ultimate or Business.

The following hardware recommendations involve the purchase of new equipment. These recommendations can be flexible based on the size of the department. Requirements may also fluctuate based on the software options purchased. Server storage capacity may change if the department uses other software packages on the server hosting our software data files.

Imc Solutions—Hardware Specifications

SERVER

MULTI-USER NETWORK HARDWARE COMPONENT EXAMPLE
(Recommendations below based on dedicated Imc software Server. No other software be ran on this server.

- Pentium 1.8 GHz system or greater (32-bit (x86) or 64-bit (x64) processor (with active directory dual processors)
- 2 GB RAM or greater - 4 GB recommended
- Two 120 GB SATA* Hard Drives Duplexed or Three 36 GB SCSI Drives in RAID 5 configuration (*or SCSI)
- 1 GB Network Adapter
- 50/100 GB Server based DAT drive backup system (Servers not IMC dedicated should increase drive size appropriately)
- Server based backup software (**with Open File Agent**)
- DVD-ROM Drive
- Appropriately sized Uninterruptible Power Supply to include adequate protection for Server, Hub & Switch
- Supported server operating systems: Microsoft Windows Server 2003 / 2008

SUPPORTED SERVER OPERATING SYSTEMS:
- Microsoft Windows Server 2003 / 2008
    (Clusters with more than 4 processors require Enterprise Edition)
    Windows Server in Network Load Balanced environment **NOT SUPPORTED**

GENERAL WORKSTATIONS

- 1.8 or 2 GHz processor
- 1 GB RAM when using Windows XP Professional, 2 GB when running Vista or Windows 7. - These are the minimum specifications– TriTech recommends 2GB of RAM for Windows XP Professional and 3GB for Vista or Windows 7.
- 40 GB hard drive with at least 15 GB of available space—Imc software with Pervasive Clients takes approximately 200MB
- Support for DirectX 9 graphics with 128 MB of graphics memory (minimum)
- DVD-ROM drive
- 100 Megabit Network Adapter or greater
- 1 serial port (only for the machine that runs the alarm box or 911 Interface if purchased)
- Monitor should run at 1024 x 768 resolution or greater
- Imc Solutions currently supports Windows XP Professional SP2 or higher, Windows Vista Ultimate or Business, and Windows 7 Enterprise, Ultimate, and Professional.
- Microsoft .NET Framework 3.5 or greater
- Uninterruptible Power Supply strongly recommended in case of power failure

LABEL PRINTER
• Any label printer that can output 2-1/4" x 4" labels is acceptable. Dymo is a reputable brand.

BAR CODE SCANNER—*SUGGESTED VENDOR:* ADVANCED COMPUTERS AND ELECTRONICS (A.C.E)
Primary contact: Mike O'Grady mikeo@acebarcode.com
General e-mail: sales@acebarcode.com
Web site: www.acebarcode.com
Phone number: (301) 293-4199
Hardware: A.C.E.-I.M.C. Kit
Kit number: APEX II −128 IMC-K includes:
• Apex II 128KB unit with A/N keyboard and laser
• Apex II cradle/communications station
• Apex II RS232 communications cable
• 2 NIMH batteries
• Apex II software, 3 installation floppy disks and the IMC program installed on the scanner

If a less expensive barcode reader is desired a non portable property scanner can be purchased it must be able to read 3 of 9 Symbology with keyboard emulation.

An example of this would be:
A WASP WCS3900 Scanner with USB

DRIVERS LICENSE SCANNERS
• Advanced Computers and Electronics (A.C.E.) http://www.acebarcode.com/imc-mobile-software.html
• Symbol Technologies DS 6607 - USB connected Driver's License scanner
• E-Seek Inc. Model 250 MagStripe & 2D Barcode Reader, http://www.e-seek.com/product_m250.asp
• L-tron Corp Model 470131-LTRK scanner + USB adaptor, www.l-tron/tracs.htm
  Model 4810LR- (USB serial port emulation driver required for NY Tracs users)

SPEECH TO TEXT MICROPHONE
• Andrea Electronics. Model # DA-350 Auto Array http://www.andreaelectronics.com
• Any Microsoft compatible microphone

MOBILE NETWORKING REQUIREMENTS

For larger agencies, a custom appraisal of server components will be offered by Imc Solutions. For mobile networking, we will need an IP network between the mobile units and a workstation on the network that is hosting our software. RF networks are not supported. Due to the myriad of different firewalls, routers, switches, and VPN combinations, there is no specific way to set up your mobile IP network, but the requirement is the same. The requirement is as follows: each mobile unit will need to have a two way connection with the Imc Solutions "Switch" computer. Additional networking hardware might have to be purchased due to state requirements if the state interface option is used by your department. You must ask an official from the State network to see what these additional requirements, if any, will be.

MESSAGE SWITCH—*RECOMMENDATIONS BELOW BASED ON DEDICATED IMC SOFTWAREMESSAGE SWITCH.*
• 1.8 or 2 GHz processor
• 2 GB RAM when using Windows XP Professional, 3 GB Vista Ultimate or Business
• 40 GB hard drive with at least 15 GB of available space
• DVD-ROM drive
• 100 Megabit Network Adapter
• **SVGA Monitor must run at a 1024 x 768 resolution or greater**
• Windows XP Professional SP2 or greater, or Windows Vista Ultimate or Business. Uninterruptible Power Supply strongly recommended in case of power failure

NOTEBOOKS

- Pentium 1 Ghz or greater
- 1 GB RAM when using Windows XP, 2 GB for Windows Vista Ultimate or Business
- 5 GB free hard drive space after software install. Imc software and Pervasive Clients is approximately 300MB. If master names and images are kept locally on each notebook, then that will require additional disk space.
- DVD-ROM Drive
- Removable media drive needed for initial set up of lap top or in situations where mobile connectivity is not available
- 128 MB video RAM minimum
- Wireless modem or NIC connection device

BACKUP SUGGESTIONS

Regular weekly full backups are strongly recommended to protect against loss of data. A power failure or a problem with the hardware and/or software could cause loss of data. A system that can back up open files is required. This feature, also known as an Open File Agent, is available for most back-up software. It is possible that backup systems without the open file backup capability may actually cause a corruption of the database. High quality backup tapes and a rotation of the tapes are also recommended, performing a full weekly backup.

Back up entire Imc xxxdata directories on a daily basis. (i.e., RMSdata, MPSdata, FMSdata, CMNdata, CIVdata, EMSdata, QSTdata, AMSdata, INVdata, JMSdata, Mapdata) You might not have all of the data folders listed, or you might have more, based on what was purchased. Search the IMC folder for "data" to ensure you include all the appropriate folders to backup. Do not use incremental back up on data folders. A 10-tape rotation scheme for backing up files is recommended. Using this scheme, there would be a tape for each day of the week as well as a tape for each week of the month (week 1, week2, week3, etc).

If you have thousands and thousands of images at a high resolution, consider backing them up as a second job from your data files. The **Images folders are located under the IMC folder and named images.**

Backup media should be stored off-site, such as a safety deposit box or some sort of fireproof safe. These tapes are the life-blood of your department and extreme care should be used when dealing with them.

TRITECH
SOFTWARE SYSTEMS

Software That Saves Lives

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From small towns to major metropolitan cities, TriTech's flexible and configurable solutions will enable your agencies to streamline operations to minimize response times and maximize resources.

The TriTech Difference:

- A company exclusively dedicated to developing public safety technology solutions

- Strong customer satisfaction with more than 850 clients worldwide

- Annual R&D focus on the latest technology

- Data sharing for interoperability and joint emergency and non-emergency responses

- Two solution platforms to service the entire public safety market from small towns to major metropolitans

Corporate Overview

Why TriTech Software Systems?

TriTech is a well-established company whose sole focus has been public safety for more than 20 years. Our highly integrated public safety products and services to law enforcement, fire and EMS agencies address nearly every facet of public safety **command and control, deployment, logistics**, and **decision support**. TriTech is unmatched in its ability to offer powerful, reliable and easily upgraded solutions.

No matter your Agency's size, area coverage or technology needs, **our proven solution platforms drive high performance and redefine how public safety systems can optimize your resources for better response** - contain costs; enhance communications between agencies and most of all, save lives.

Understanding Client Challenges:
Whether at the headquarters, at a substation or in the field, you rely on having access to real-time information to handle the broadest of challenges — empowering you to quickly respond and make split second decisions on a daily basis.

TriTech's solutions place the "power of information" and "interoperable communication" in your hands to ensure that the right decisions are made when seconds count and lives depend on it.

TriTech's Approach:
We combine years of public safety expertise, technical knowledge and customer service to deliver an easy-to-use solution that we stand by proudly. From integration and deployment to unfailing support, we are your trusted partner.

Mitigating Deployment Risk:
Our project management team is comprised of members with extensive public safety expertise and project management training. These industry experts understand your needs and deliver reliable, innovative solutions that meet your current requirements and future needs.

Seamless Integration:
Your success hinges upon the successful integration of diverse and complex software solutions. We gained our expertise and earned our reputation on the installation of multi-faceted projects and continue to be the technology leaders in public safety.

Unfailing Client Support:
That's our promise to you. We provide you with continual support through software and product upgrades as well as training and customer service. Just as you are on call for the public, we are on call for you.

Advanced Training & Learning Tools
- Web based "Live" & Recorded Learning Sessions
- On-line upgrades our professional training staff has over 120 years of combined public safety experience.
- Online software manual "F2" help gives you instant answers and training
- State-of-the-Art Classroom Facilities with 24 Student Capacity
- Hands-On Training with Customer Data and "Real Life" Scenarios
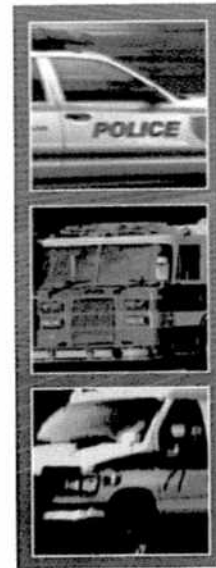- On-Site Training Availability

Client Services
- Reliable and Consistent Technical Support
- 1-800 Support Line for fast response
- Technical Tips – bi-weekly
- Pro-active email Alerts
- Remote Desktop Diagnostics & Resolutions
- Dedicated Account Manager
- High performance servers for fast service
- Proven Support methodology since 1982

Software Technology... *Protecting you Investment*
- Microsoft Gold Certified Engineers
- Expanded Resources. Engineers from both product lines share knowledge and experience to make a stronger product
- 2 Annual Releases – Quality Product Enhancements & Features is included with maintenance
- Add-on Discounts
- Quality Development by engineers with 74 years of public safety knowledge
- Easy-to-Use Solution
- Plug & Play Modules per Agency
- Advanced and scalable technology

Microsoft®
GOLD CERTIFIED
Partner

TRITECH
SOFTWARE SYSTEMS

Software That Saves Lives

Imc Fire RMS

NFIRS compliant technology for protecting the community from fire threats ...

Imc Solution's Fire Records Management is an advanced application to help fire agencies manage their operational assets efficiently and provide superior fire protection services.

As a standalone program, Fire Records Management enables your agency to utilize statistical data required to support the National Fire Incident Reporting System (NFIRS). Fire Records can also be seamlessly integrated with Fire Dispatch to create a comprehensive end-to-end solution.

Features and benefits include:

Advanced reporting and tracking capabilities

- Incident Reporting and fully compliant with both NFIRS 4 and 5
- Fire incidents complete with images and narratives
- Ability to search from a customizable list of data criteria

Complete management of fire inspections, permits, complaints and violations

- Schedule and initiate inspections, inspection reports, violations and recommendations, customizable entry, department forms, letters and checklists
- Track department, citizen or anonymous complaints
- Backfill information capturing names, SSN and DOB data
- Print permit certificates, receipts and conditions, automates renewal process, tracks vendors, employees and licenses—customize entry forms and track fees

Complex database and reporting functionality

- Site pre-plan database for preparedness —Track structure information, evacuation plans, hazardous waste areas, permits issued, inspections and much more
- Manage Violations with a user defined database of federal, state and local regulations, plan & resolution tracking and location history
- Track Hydrant locations and inspections in your community for advanced planning
- The Geographic database allows for complete street indexing, improving quality control of streets entered into reports

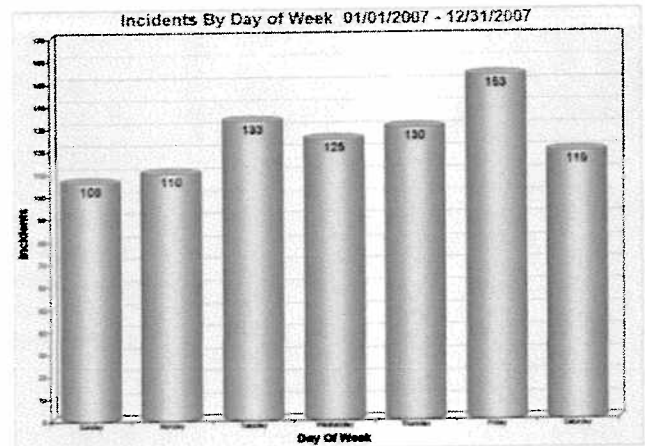## Optimize your resources with Analysis & Graphs

- 165 tabular and 152 graphical NFIRS analysis reports
- Analysis reports are also created for inspections, violations, permits and attendance

Administrative Functionality

- Record attendance of personnel and apparatus assignments
- Track personnel time off accruals and time off taken
- When integrated with Fire CAD, duty assignments will be made to the respective apparatus on the dispatch console

Analyze trend data to determine peak incident times to optimize your staffing and watch plans.

Additional powerful features include:

Electronic Help, Security and Electronic Mail, Hazardous Materials Database, Apparatus Maintenance, Fire Equipment Inventory, Inspections, Tests and much more

User-Friendly NFIRS 5 Data Entry Form.

Fully Customizable Permit Form.

Recommended with:
   | Imaging
   | Mapping
   | Multi-Agency
   | Ad-Hoc Reports
   | Field Reporting
   | Administrative Manager

EMS Patient Care Reporting

Eliminate duplicate data entry
ensure NEMSIS compliance...

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Designed to give your medical personnel the tools they need to get their job done quickly and as accurately as possible.

EMS Patient Care Reporting seamlessly integrates with other applications in the Imc suite, so data entry takes place only once. Patient medical history can be backfilled from previous runs eliminating duplicate data entry and providing critical information to first responders.

Patient Care Reporting is **NEMSIS Gold compliant**, so compatibility is not a concern. It's also easy to customize so that your agency is HIPPA compliant.

Features and Benefits:

Easy access to patient history at the click of a button
- Customizable for HIPPA compliance
- Recurrent patient data will populate the PCR Report

Accurate patient care reporting
- Simple tabbed entry
- Blank PCR forms can be printed
- Error detection alerts user of problems before printing
- Create "user definable" data entry fields on the PCR Report to capture data that's vital to your agency

Customizable entry fields for all levels of service
- Pre-loaded with NEMSIS code elements
- Show, hide or require any of the more than 450 data entry fields

Extensive user definable agency table files
- Insurance companies; pick-up and destination locations

NEMSIS
Gold
Compliant
Software

Recommended with:
| Multi-Agency
| Add Hoc Reports

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Comprehensive Data Export

- Reduce time and increase accuracy in your agency's insurance billing
- Conveniently maintain PCR data for error-free submission
- Submit only applicable levels of service
- Export data files to state EMS repositories
- Export billing data in several formats - XML, NEMSIS and PDF formats

Ortivus ® *Sweet*-Billing Export

- Reduce duplicated data entry and export PCR data from IMC Patient Care Reporting directly to your Ortivus ®*Sweet*-Billing Application

Hundreds of analysis reports

Generate more than 100 analysis reports including crew analysis for QA and QI

Imc EMS Mobile Interface

- Complete PCR reports out in the field
- Upload information directly to the base
- Print PCR reports at the hospital

When used in conjunction with other Imc Solutions, the EMS Patient Care Reporting solution can utilize the following data:

- **Law Records** - State accident (Crash) report data
- **Fire Records -** NFIRS report data
- **Fire/**EMS Dispatch - Dispatch times and call location data

Sample Patient Care Report

Patient Care Report (front)

Patient Care Report (back)

Imaging

Easy digital integration with CAD and Records Management...

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The Imc Solutions software suite is designed for seamless integration with your digital images. Whether it's a mug shot, scanned document or on scene photograph that is crucial to providing detailed report, digital imagery becomes an easy and manageable tool for your public safety services.

- Integrates digital imaging into the software
- Document Scanning
- Add images to case records & reports
- Record Personnel Images*

Imc Computer-Aided Dispatch
- Help Police, Fire and EMS interoperability and response with site images including floor plan image

Imc Law Records Management
- Store photo line ups
- Mug shots, crime scene photos, crash, evidence, moving violations, field interviews, restraining orders, warrants, investigations, gangs, master names
- Streamline the booking process with our optional interface package with Hunter Systems Group's Smart Shot
  http://www.huntersystemsgroup.com/smartshot.htm

Imc Fire Records Management
- NIFRS fire scene photos
- Permits, violations, inspections

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Requires the purchase of Administrative module

Imc CAD

Speed up emergency response and increase situational awareness...

TRITECH SOFTWARE SYSTEMS

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Imc's Computer-Aided Dispatch (CAD) system is a feature-rich application designed to place critical information such as *real-time* call updates, unit responses and automatic alerts such as missing or wanted persons at your fingertips.

CAD is a modular solution for standalone implementation or seamless integration with Law and Fire RMS and Patient Care Reporting. The system is also designed to fully integrate with **Mobile** to provide a seamless extension of CAD and/or Law Records to in-vehicle computers. This allows field personnel to operate in a **"voiceless dispatch"** environment increasing both safety and situational awareness.

Features and Benefits:

User configurable Dispatch Console
- Dispatch Consoles can be configured to individual themes and settings based on personal preferences or all Consoles set to a single setting by the system manager

Automatic Unit Assignment for speeding up response times
- Automatically recommends appropriate law enforcement and fire/EMS units to send on the call based on post assignments and pre-planned run cards

Call Data Tracking
- Call Number Tracking automatically assigns and tracks the next call number, date and time
- Allows for multiple calling parties to be entered in each call for service
- Calling party information and vehicle owner/operator information interfaces with the Master Names database

Scheduling and Personnel Management
- Personnel schedules can be created in advance for extended periods of time based on any defined pattern
- Track time off accruals and time taken such as, vacation, sick and personal time
- Manages daily attendance and position assignments

Recommended with:
  | Imaging
  | Mapping
  | Multi-Agency
  | Add Hoc Reports
  | Contact Management
  | Administrative Manager

E911 Interface
- Allows ANI/ALI data to be quickly imported into the call takers screen

Tracking and Reporting to optimize resources and costs
- Track towing and fleet maintenance
- Numerous call history and graphical analysis reports
- Tracks false alarm calls and generates bills and statements

Configurable Dispatch Logs
- Log types are unlimited and completely user definable
- Report numbers assigned through each call have hyper-links to the report in the appropriate RMS system
- Ability to record any information to a daily log (weather, major events, disaster, etc.)

Seamless Integration
- Assign **Law Record case numbers** (Incident, Arrest, Accident, Field Interview), Fire RMS and EMS Reporting numbers through call entry
- Automatic **transfer of call data** to the appropriate Records module
- **Site and Geographic Data Verification**—Automatically verify and backfill street, intersecting street and site (business, residence or location) data from a user definable database
- **Automatic Address Hazard Alert**—Interface with Law and Fire RMS to alert personnel of potential hazards at a particular address

Multi-Agency, Multi-Jurisdictional data interoperability
Imc's CAD is easily modified to support multi-agency, multi-jurisdictional environments. With multi-agency capabilities, joint-emergency responses can save money, time and lives.

- Multi-Agency WAN allows for more than one agency's data to reside in a single database to enable sharing mission critical law enforcement data between agencies
- Multi-Jurisdiction CAD creates regional command and control for centralized dispatch, yet, individual agencies can access call data for analysis and reporting

The Commonwealth of Massachusetts
Department of Fire Services
Office of the State Fire Marshal

P.O. Box 1025 State Road, Stow, MA 01775

APPLICATION FOR BURNING PERMIT

Date: 12/20/2010

ASHBURNHAM   **Permit No** 10-100.BU-PM
(City or Town)   (If Applicable)

In accordance with the provisions of M.G.L. **Chapter** 48 , as

provided in **Section** 123 application is hereby made

by DENNIS WILLIAM NOE

(Full name of person, Firm or Corporation)

Dig Safe Number
%General:DigSafeNum%

Start Date | %General:Dig SafeStartDate %

Address 100 MAIN ST, ASHBURNHAM, MA

State clearly purpose for which permit is requested

(Street or P.O. Box City or Town)

For permission to Burning of Brush only no Building Materials

Comments: Must call Ashburnham FD Prior to burning each Day (978) 827-5714

at 100 MAIN ST

(Give location by street and no., or describe in such manner as to provide adequate identification of location)

Name of competent operator
(If Applicable)   Cert. No.

Date Issued-rejected 12/20/2010   By
                                                  (Signature of Applicant)

Date of expiration 05/15/2011   Fee $ 5.00   Paid Yes

--------------------------------------cut--------------------------------------

The Commonwealth of Massachusetts
Department of Fire Services
Office of the State Fire Marshal

P.O. Box 1025 State Road, Stow, MA 01775

BURNING PERMIT ISSUED

Date: 12/20/2010

ASHBURNHAM   **Permit No** 10-100.BU-PM
(City or Town)   (If Applicable)

In accordance with the provisions of M.G.L. **Chapter** 48 , as provided in **Section** 123

This Permit is granted to: DENNIS WILLIAM NOE
                            Full name of person, Firm or Corporation

Dig Safe Number
%General:DigSafeNum%

Start Date | %General:Dig SafeStartDate %

Permission to Burning of Brush only no Building Materials

Comments: Must call Ashburnham FD Prior to burning each Day (978) 827-5714

Restrictions: No Oil, Tires or other flamable materials permitted

at 100 MAIN ST, ASHBURNHAM, MA

(Give location by street and no., or describe in such manner as to provide adequate identification of location)

Fee Paid $ 5.00

This Permit will expire 05/15/2011

(Signature of official granting permit)

Chief Customer C Preferred
Official granting permit

Form FP 6 Rev. 12/97

PLApplicationforpermit v3.4/CR10 Rev. 06/22/05

Ashburnham Fire Department
99 Central Street
Ashburnham, MA 01430-1265

1. No burning construction materials
2. No burning without Permit
3. Start time no earlier than 10:00 AM
4. Fire must be extinguished by 4:00 PM

Any Department

13 Centennial Drive

Grafton, MA 01536

Permit number:	10-100.BU-PM	Permit type:	BU-Burning
Permit desc:	Burning		
Applied date:	12/20/2010	Issued date:	12/20/2010
Effective date:	12/20/2010	Expiration date:	05/15/2011
Site:			
Address:	100 MAIN ST ASHBURNHAM,MA 01430		
Vendor:		Vendor emp:	
Permit fee:	$5.00 is paid	Transaction number:	830982

Incident #: 10-508-IN   Exp. 0

Call #: 10-3189

Location: OSCAR'S PIZZA HOUSE
          2 FAULKNER RD
          Ashburnham,MA 01430

Census Tract: 5100-35
    District: Ashburnham North

Officer In Charge: on
       Report By: Noe, Dennis W. on 12/21/2010

Basic Incident Information

      Incident Type: **Building fire**
       Property Use: Restaurant or cafeteria
  Mixed Use Property: Not mixed use
      Actions Taken: Extinguish
           Detector: Detector alerted occupants
      HazMat Release: None

             Owner: OSCAR'S PIZZA HOUSE
                    OSCAR JONES
                    2 FAULKNER RD
                    Ashburnham, MA 01430
                    Phone #: 508-839-8224

Property Loss: $550000   Pre-Incident Value: $750000
Contents Loss: $35000   Pre-Incident Value: $100000

Resources Used Summary

      Alarm: 12/21/2010 @ 1604   Arrived: 12/21/2010 @ 1611
 Controlled: 12/21/2010 @ 1612   Cleared: 12/21/2010 @ 1613

     Shift: A   Alarms: 1   Aid: None

              Apparatus   Personnel
 Suppression: 2   Suppression: 4
        EMS: 1   EMS: 2
      Other: 0   Other: 0

Casualties Summary

              Deaths   Injuries
Fire Service: 0   Fire Service: 0
   Civilian: 0   Civilian: 1

Incident #: 10-508-IN Exp. 0

Remarks

Standard NFIRS Remarks are entered using this editor

#	People and Entities Involved	Type	Sex	Age	Home #	Work #
1	JANET MAE 36 CHURCH ST GRAFTON, MA 01536	Witness			508-545-3134	

Called fire into station

Special Studies

Candle Fires: Unattended

Fire

Buildings involved: 0   On site mat 1: Foods, beverages, agriculture, o -Bulk storage or warehousing
Residential living units: 0
Acres Burned:

Area of origin: Exterior stairway, ramp, or fire
Cause of ignition: Unintentional
Heat source: Heat from other open flame or sm
Item first ignited: Structural member or framing
Type of material: Round timber, including round posts, poles
1st Contributing Ignition Factor:
2nd Contributing Ignition Factor:

Human factors contributing to ignition: None

Mobile Property Involved: None

Pre-fire plan available: Yes
Other agency report: Police Report Attached
Other agency report: Other Reports Attached

Structure

Structure type: Enclosed building
Building status: Undetermined
Main floor size: 9000 square feet

Stories above grade: 2
Stories below grade: 1

Story of fire origin: 2
Fire spread: Confined to room of origin
Stories with minor damage: 1
Stories with significant damage:
Stories with heavy damage:
Stories with extreme damage:

Detector presence: Present
Type: Heat
Power: Mechanical
Operation: Detector operated
Effectiveness: Alerted occupants, occupants responded

Automatic extinguishment system: None Present

#	Civilian Fire Casualties	Severity	Sex	Age	Home #	Work #
1	MR DENNIS W NOE 10 MAIN ST Apartment 4 Ashburnham, MA 01430	Minor	M	46	508-839-9000	

DOB: 03/11/1964
Ethnicity: Other
Injury date: 12/21/2010 @ 1612

Race: White
Affiliation: Civilian

Cause: Undetermined
Loc. during ignition: Undetermined

Activity when injured: Undetermined

#	EMS Impression/Assessment	Sex	Age	Arrived	Transferred
1	None/no patient				12/21/2010 @ 1613

EMS PCR #: 10-100-EM
Race: Undetermined
Other factor: Accidental

Ethnicity: Other

Procedures used: Airway insertion

Safety equipment used: None

Human factors: None

#	Apparatus	Type	Dates/Times	Per Use	Actions Taken
1	Ashburnham Ambulance GA2	Medical & rescue uni	Disp 12/21/2010 @ 1606 Arr 12/21/2010 @ 1611 Clr 12/21/2010 @ 1612 InQt 12/21/2010 @ 1613 InSv 12/21/2010 @ 1613	2 EMS	

Incident #: 10-508-IN Exp. 0

| 2 | Ashburnham Engine 5
GE5 | Engine | Disp 12/21/2010 @ 1606
Arr 12/21/2010 @ 1611
Clr 12/21/2010 @ 1613
InQt 12/21/2010 @ 1613
InSv 12/21/2010 @ 1613 | 2 | Suppr |
| 3 | Ashburnham Ladder 1
GL1 | Truck or aerial | Disp 12/21/2010 @ 1606
Arr 12/21/2010 @ 1611
Clr 12/21/2010 @ 1613
InQt 12/21/2010 @ 1613
InSv 12/21/2010 @ 1613 | 2 | Suppr |

#	ID	Personnel	Start	End	Dty	Station	App
1	AMH	Holland, Andrew M.	12/21/2010 @ 1606	12/21/2010 @ 1613	FF	GRC	GA2
2	BWN	Newburg, Bob W.	12/21/2010 @ 1606	12/21/2010 @ 1613	FF	GRC	GA2
3	SJD	Doggart, Steven J.	12/21/2010 @ 1606	12/21/2010 @ 1613	FF	GRC	GE5
4	TWN	Nault, Tom	12/21/2010 @ 1606	12/21/2010 @ 1613	FF	GRC	GE5
5	DWN	Noe, Dennis W.	12/21/2010 @ 1606	12/21/2010 @ 1613	FF	GRC	GL1
6	JAK	Kringle, John A.	12/21/2010 @ 1606	12/21/2010 @ 1613	FF	GRC	GL1

State

Critical incident: No

NARRATIVE FOR FIRE FIGHTER DENNIS W NOE
Ref: 10-508-IN

Entered: 12/21/2010 @ 1629   Entry ID: DWN
Modified: 12/21/2010 @ 1629   Modified ID: DWN

Ashburnham Fire Department
99 Central Street
Ashburnham, MA 01430-1265

Fire Incident Narrative

This is for incident number 10-508-IN. Report By Fire Fighter Dennis W Noe created 12/21/2010 at 1629.

This is an example of a template that you can create to bring in information from the incident to use and a department form

Date and Time of Alarm: 12/21/2010 at 1604

Location and Occupant Information:

OSCAR'S PIZZA HOUSE
2 FAULKNER RD
Ashburnham, MA 01430

MAE, JANET
36 CHURCH ST
GRAFTON, MA 01536
508-545-3134

Additional Information:

ASHBURNHAM FIRE DEPARTMENT
99 CENTRAL STREET
ASHBURNHAM, MA 01430

Chief of Department: CHIEF PAUL ZBIKOWSKI
Deputy Chief: DEPUTY CHIEF JERRY DESCOTEAUX

Fire Prevention Bureau: (978) 827-4020

Fax: (978) 827-4111

Quarterly Inspection Report

Name of Facility	Address
ACME CHEMICAL COMPANY	13 WORCESTER ST. ASHBURNHAM, MA
Location Telephone	**Max No. of Occupants**
978-827-9000	100

Electrical Systems: Emergency Lighting - X   Fuses - X   Circut Breakers- X
Condition of Wiring - Tested Emergency Lighting, Fuses and Circut Breakers all passed

Exits: Exits Clear and Unobstructed ? - yes   Two Means of Egress ? - yes   Fire Doors ? - Operative
Outside Fire Escape Location - Right side of building as viewed from street
Outside Fire Escape Condition - Older steel construction

Extinguishers: Date Inspected - 12/21/2010   Extinguisher Type - ABC   Extinguisher Other -   Extinguishers were recently updated and passed

Fire alarm Systems: Local ? - X   Master Box Number - 1324323   Heat Detectors - X
Smoke Detectors - X   Pull Stations - X   Drill Conducted ? - X

Sprinklers: Sprinkles? - X   Sprinkler Type - Wet system   Sprinklers Other - Not Applicable
Water Pressure - 80 psi   Air Pressure - 120 psi
Sprinkler Shut off location - Basement to right of staircase as viewed from top of stairs
FD Siamese Connection Location - Not Applicable

Standpipe: Standpipe? - X
Standpipe Type - Wet System
FD Siamese Connection Location - Basement to left of staircase as viewed from top of stairs

Storage: Fuel Oil? - X   Fuel Oil Permit ? - X
Fuel Oil Storage Location - Underground 10,000 gallon fuel storage tankes upgraded to poly in 2000
LP Gas? -   LP Permit? -
LP Storage Location - Not Applicable
Volitile Flammable liquids? - X   Flammable Liquids Permit? -
Volitile Flammable Liquids Storage Location - In rear of building

Hazards Found - 13 Worcester Street front of building
Hazards Found - 13 Worcester Street Rear of Building

Remarks - Flamable materials are stored in plastic containers
Remarks - Flamable materials are stored in plastic containers

Report Date - 12/21/2010   Officer Making Report - **Preferred, Customer**

Fire Company on Inspection   Engine One